

East Herts Sustainable Community Strategy Action Plan 2009 - 2012



Green - achieved or going well



Amber - yet to be started as per action plan timescale or awaiting funding





Red - not achieved or subject to review or there are concerns

£PRG - An ambition which has received **Performance Reward Grant** funding.

1. <u>ENVIRONMENT EAST HERTS (Energy and Climate Change)</u> <u>Hertfordshire 2021 theme - Promoting Sustainable Development</u>			
<p><u>Ambition 1.1</u> - Improve and adapt effectively to the impacts of climate change on both residents and businesses within the district</p> <p>£PRG - Air Alert</p> <p><u>Lead partnership (or agency where no partnership exists)- EHC</u></p>			
LSP Action	Outcomes	Timescale	Commentary
To continue to support the Herts and Essex Energy Partnership to reduce CO2 emissions from domestic properties within East Herts and partnership authorities	Estimated 25% reduction in CO2 emissions per household intervention	Ongoing to March 2011	<p>£ 6 million scheme over 2 years spread across 15 districts</p> <p>Scheme progressing well & has won one national and one regional award for best practice. Strong demand for grants.</p> <p>Looking to extend scheme by 4 months</p> <p style="text-align: right;"></p>




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<p>To investigate the development of a Community Green Fund to provide pump priming for community led energy and water conservation projects</p>	<p>Potential for scheme identified along with partnership funding</p>	<p>Spring 2010</p>	<p>Action under review following LSP Board recommendations.</p> <p style="text-align: center;"></p>
<p>To develop a comprehensive joint approach with LSP partners to achieving progress.</p>	<p>Comprehensive range of climate change adaption and risk issues identified amongst LSP partners, with milestone dates for achieving Levels,1,2,3 agreed</p>	<p>Spring 2011 to 2012</p>	<p>Progress through levels 2 to 4 will only be achieved with cooperation and joint working with LSP partners as is specific requirement in guidance.</p> <p>County wide LSP approach considered but not agreed, at this stage, although Herts Climate Change Partnership (sub group of Herts Forward) has recommended that work on adaptation is maintained in District work plans. However, discussion with LSP will need to take place 2011/12 to progress to Level 2 within existing timeframe</p> <p style="text-align: center;"></p>


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Ambition 1.2 - Develop initiatives to help reduce carbon emissions and water consumption by all sectors of the community and to plan for appropriate adaptation to the effects of climate change where necessary




Lead partnership (or agency where no partnership exists) – EHC

LSP Action	Outcomes	Timescale	Commentary
To identify and support an appropriate community within East Herts to take forward local actions within their own neighbourhood to reduce CO2 emissions	Overall reduction in measured carbon footprint of community	Winter 2009 to Winter 2012	<p>There are several communities in East Herts who are demonstrating interest in working developing community level climate change initiatives</p> <p style="text-align: center;"></p> <p>Main partner is 3 Villages Eco Group, (3VEG), a local community group operating in Standon, Puckeridge and Braughing. Funding opportunities are currently being explored to enable a range of project ideas for community action to be progressed</p>
To support the development of a local wood fuel/biomass network, to supply fuel and promote the use of biomass heating schemes within the District	Suitable suppliers identified and assist them to develop scheme.	Spring 2010 to 2012	<p>Lack of guaranteed local supply network is one of main obstacles to development of biomass heating schemes which this project aims to overcome.</p> <p style="text-align: center;"></p> <p>Project ongoing to source constant local supplies. If national Renewable Heat Incentive Scheme is approved by the Government in April 2011, as anticipated, it is expected that this will significantly improve the viability and sourcing opportunities for wood fuel biomass in East Herts</p>
To establish an East Herts Climate Change Network to develop initiatives to reduce carbon emissions	Community measures to mitigate and adapt to climate change developed	Winter 2009 /10 AND NOW ONGOING	<p style="text-align: center;"></p> <p>Climate Change Network established and known as "East Herts Greener Communities" and involves a number of local groups and NGO Non Governmental Organisations partners. Meeting on regular basis. Wide range of community led Climate Change initiatives under discussion.</p>


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			Network organised first joint event on 24 April 2010 (East Herts Eco Film Festival) which was well attended and received much positive feedback.CO2 emissions arising from event will be carbon offset by public tree planting at Balls Wood in November 2010
i) Launch an East Herts car/journey share club. (Currently operates as "Liftshare" and is coordinated by HCC).	Fewer car journeys should result in less congestion and carbon savings.	Spring 2011	Some resource already exists within HCC but additional funding will be sought from any Partners wishing to join the scheme if it expands across the local area
ii) Expand the HCC/East Herts "Liftshare" scheme to LSP partners and across the district.		2011/12	 <p>However, HCC is to roll out scheme to include East Herts during spring 2011.</p>

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1. <u>ENVIRONMENT EAST HERTS (Energy and Climate Change)</u>		<u>Hertfordshire 2021 theme - Promoting Sustainable Development</u>	
<p><u>Ambition 1.3</u> - Encourage our residents to save energy and money, through improved insulation measures in their homes and to promote the use of appropriate domestic alternative energy measures</p> <p><u>Lead partnership (or agency where no partnership exists)- EHC</u></p>			
<p><u>Ambition 1.4</u> - Encourage all new developments to be both carbon and climate friendly whilst still reflecting and conserving the special local distinctiveness of the District. (Duplication of action at Ambition 3.2)</p> <p><u>Lead partnership (or agency where no partnership exists)- EHC</u></p>			
LSP Action	Outcomes	Timescale	Commentary
Establish and support NHS/HCC led first contact community agent initiative. This is multi partner scheme utilizing checklist approach to benefit entitlement and energy efficiency measures. This will help enable vulnerable households requiring energy efficiency advice to be identified and referred to appropriate specialists.	Improving domestic energy efficiency measures will lower overall carbon emissions.	2010-2012 Scheme in operation	Tender for managing agent obtained and project commenced in July 2010. 
To investigate potential for joint approach with LSP partners to develop a fuel poverty initiative within the district	Potential opportunity for partnership approach determined	Spring 2010 to 2011	Action under review following LSP Board recommendations. 
To continue to support the Herts and Essex Energy Partnership to reduce CO2 emissions from domestic properties within the East Herts and partnership authorities	Estimated 25% Reduction in CO2 per household intervention	Ongoing to March 2011	Scheme progressing well & has won one national and one regional award for Best Practice. Strong demand for grants. Looking to extend scheme by 4 months. 

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To support the development of a regional carbon reduction initiative, in conjunction with GoEast, HCC, local insulation companies	To reduce carbon emissions from households within the district	Winter 09/10 to 2015	A new project known as the Eastern Carbon Reduction Initiative is operational and East Herts may join once Herts Essex Energy Partnership (HEEP) scheme ceases (see action above) in 2011 
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2. EAST HERTS PEOPLE AND COMMUNITY SAFETY

Hertfordshire 2021 themes - Safer and Stronger
Communities & Children and Young People



Ambition 2.1 - Keep crime levels low and reassure the public that East Herts is one of the safest places to live and work (From April 2011 the actions will be modified to reflect the 2011-12 priorities and action plan).

£PRG – PCSO's, FIP, Village Broadband, Herts Young Homeless, Ware Skate Park, CHeCC

Lead partnership (or agency where no partnership exists)– community safety partnership

LSP Action	Outcomes	Timescale	Commentary
<p>1. Reassure the public that East Herts is one of the safest places to live and work and travel in.</p> <p>1 a. Reduce levels of acquisitive crime in the district through joint working with partners and engagement with the community by;</p> <ul style="list-style-type: none"> - Engaging with the community / promote within the community acquisitive crime initiatives such as Immobilise - Supporting community groups such as Neighbourhood Watch, Street briefings and locality meetings - Intelligence led deployment of mobile cameras (covert and overt) - Intelligence in application of ANPR (Automatic Number Plate Recognition) 	<p>Acquisitive crime levels reduced over the three years</p> <p>People feel safer and reassured as there is less crime</p>	<p>Latest update provided covers period January 2010 Aug 2011, unless crime figure states otherwise</p>	<p>Two editions of newsletter published. Total of 5500 copies available at partnership events. Monitoring of newsletter led to CSP double page spread in March 2011 Link to enable messages to reach all households</p> <p>Partnership website created.</p> <p>Crime prevention advice published during seasonal winter months.</p> <p>There were 1203 serious acquisitive crime offences between 1st August 2009 and 31st July 2010. This equates to a reduction in 124 (9.35%) crimes compared to the same period the previous year. Figures based on most recent Strategic Assessment.</p> <p>CSP consultation being carried out (Dec 2010 –Feb 2011). Results will be used to create CSP actions for 2011-12</p> <div style="text-align: right;"></div>

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<p>1 b. Maintain long lasting solutions to anti-social behaviour (ASB) by;</p> <ul style="list-style-type: none"> - Setting baseline for percentage of cases that require no further investigation by the Case Review Group - Improving data recording of ASB - Increasing mediums for reporting ASB e.g. expand diary format; large print, pictures - Expansion / provision of diversionary activities in areas identified as 'hotspots' - Intelligence in deployment of mobile cameras (covert and overt) - Support community groups such as street pastors 	<p>Number of individuals removed from Case Review Group Agenda</p> <p>Reduction in ASB</p> <p>People feel safer and reassured as there is less anti-social behaviour</p>	<p>Latest update provided covers period January 2010 – Jan 2011</p>	<p>There was a 4.9% (n358) decrease in ASB during 1st August 2009 and 31st July 2010, compared to the previous year. Figures based on most recent Strategic Assessment.</p> <p>CSP Case Review Group meetings, problem solving meetings (including locality and street briefings) taken place.</p> <p>Covert cameras have been deployed to 3 locations, with one location deemed as unsuitable</p> <p>ASB Minimum standards agreed for the partnership and endorsed by Board. Police and Housing Associations have agreed to the standards and shall now operate within them. Standards are available to view on the East Herts website.</p> <p>Summer activities provided for 11-19 over 5 weeks.</p> <p>Bishop's Stortford and Hertford and Ware Street Pastors schemes financial contributions provided for 2010-11.</p> <p style="text-align: center;"></p>
<p>1 c. Work in partnership to reduce re-offending by Prolific and priority offenders (PPO's) by;</p> <ul style="list-style-type: none"> - Providing community payback schemes - Developing stronger links with the Criminal Justice Board 	<p>PPO reoffending reduced</p> <p>People feel safer and reassured as there is less crime</p>	<p>Latest update provided July 2010.</p>	<p>Community payback schemes supported.</p> <p>At the end of July 2010 there were 9 Prolific and Priority Offenders, (PPOs) within the district, making East Herts 3rd (1st being the lowest) in the county.</p> <p style="text-align: center;"></p>

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2. EAST HERTS PEOPLE AND COMMUNITY SAFETY

Hertfordshire 2021 themes - Safer and Stronger Communities & Children and Young People


Ambition 2.2 - Strengthen social cohesion and empower communities by encouraging volunteering and working in partnership with the voluntary sector and in the design and delivery of public services

£PRG – Stronger Communities Capital Fund, Village Broadband, Furniture Re-Use, CHeCC



Lead partnership (or agency where no partnership exists)- CVS

LSP Action	Outcomes	Timescale	Commentary
<p>Furniture Re-Use Project</p> <p>Support the set up of a furniture re-use scheme for East Herts to support the most economically vulnerable in the community through access to low cost furniture.</p> <p>The programme/project to include:</p> <ul style="list-style-type: none"> • The collection of used furniture from donors • Storage and immediate access to low cost furniture for those in need. 	<p>Benefits to individuals</p> <ol style="list-style-type: none"> 1. Improved access to low cost, good quality furniture locally. 2. Increased skills, personal development and opportunities for volunteers, <p>Benefits to the wider community</p> <ol style="list-style-type: none"> 1. Reduced fly tipping. 2. Retains economic wealth within local areas. <p>Support of scheme will provide maximum synergy, added value and a longer term impact on the community.</p>	<p>Project feasibility phase completed</p> <p>Project implementation phase delayed now March 2011 – June 2011</p> <p>Meets three Stronger Communities suggested Priority Actions</p> <ul style="list-style-type: none"> • Encourage people to take responsibility for area around them • Provide Capacity building activities and assistance to voluntary groups • Encourage people to take part in voluntary activities 	<p>Supported through East Herts PRG Funding, project steering group led by CVSBEH and includes Riversmead housing, Hertfordshire County Council (HCC) and East Herts Council.</p> <p>No PRG funds can be spent until planning is confirmed, however all items for expenditure have been identified pending aforementioned planning consent and all other project funding and delivery requirements are in place.</p> <div style="text-align: center;">  </div>



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<p>Village Hall Broadband Project</p> <p>Offer all Village Hall's and Community Centres in East Herts a high speed broadband connection.</p> <p>The purpose of the project is to increase access to broadband facilities for rural communities as well as providing an additional facet for Village Halls to attract external income.</p>	<ol style="list-style-type: none"> 1. Increased Education Opportunities in Village Halls. 2. Improved access to Advice and information in Village Halls. 3. Village Halls enabled to help with enhancing social inclusion and reducing isolation. 4. Enhanced Security in Village Halls. 5. Enhanced opportunities for earned income and Revenue for Village Halls. 6. Streamlined effective administration and contact with Village Halls. 	<p>Identifying and completing installation in 15 sites across East Hertfordshire by end of March 2011</p>	<p>At least 11 projects are either completed or will be completed by the end of March 2011. They Include:</p> <p>Seth Ward – Buntingford Hunsdon Village Hall Little Berkhamstead Village Hall Tewin Sports Community Pavilion Sawbridgeworth Memorial Hall Hertford Heath Village Hall Walkern Sports & Community Centre Tonwell Village Hall Thundridge Village Hall</p> <p>A final opportunity for other halls to express an interest has been issued (A maximum of 4 opportunities remain. Any unspent monies after the project completion date will be divided between the beneficiary groups in the form of a voucher which can be redeemed with I-Trust Herts for recycled IT equipment, IT support or for IT training purposes.</p> <div style="text-align: center;"></div>
<p>Stronger Communities Capital Fund</p> <p>The Stronger Communities Sustainable Community Theme Group will manage the delivery of a capital fund.</p> <p>The purpose of the fund is to provide greater access to the PRG funding for small voluntary and community groups</p>	<ol style="list-style-type: none"> 1. Increased access to the PRG funding for small frontline community groups. 2. Added value and diversity to the distribution and reach of PRG Capital funds. 3. Alleviation of the loss of Grassroots grants and support or match fund applications for capital 	<p>A rolling grant programme to be implemented and launched in October 2010 and fully spent by July 2011.</p> <p>Supported through East Herts PRG Funding - Through provision of equipment funding the scheme meets all stronger communities suggested Priority Actions:</p>	<p>Fund application criteria and form agreed by SCS Theme Group and Launched at CVSBEH Voluntary Sector Forum on October 10 2010.</p> <p>Project has exceeded all milestones and a partnership funding panel has met three times and allocated approximately £23,500 of the £25,000 available to 31 local community organisations. The remaining £1.5k will be allocated on a first come first served basis until all funds have been released. Monitoring of the project will</p>




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<p>providing frontline services through The provision of a small 'one off' grants pot totalling £25,000 which can commission the purchase of small pieces of equipment by voluntary and community groups which meet the criteria of the Stronger Communities theme.</p>	<p>items that can not be funded through the other grant schemes (e.g. Grassroots Grant Fund).</p> <ol style="list-style-type: none"> 4. Enhance partnership working within the LSP and make the small amount of funds available go much further. 5. Sustained activity of small community groups. 	<ul style="list-style-type: none"> • Encourage people to take responsibility for area around them • Support the provision of events and festivals for residents • Provide Capacity building activities and assistance to voluntary groups • Encourage people to take part in voluntary activities <p>Increase opportunities for consultation, communication and dialogue with residents</p>	<p>begin in April 2011.</p> <p>Such has been the success of this project, in the event of additional PRG funds becoming available, it is the theme group's intention to apply for an additional tranche of funding to allocate.</p>  <p>The fund will aid the Stronger Communities SCS Theme group meet its ambition to 'Strengthen social cohesion and empower communities by encouraging volunteering and working in partnership with the voluntary sector and in the design and delivery of public services'.</p>
<p>East Herts Minority Ethnic Forum</p> <p>Set up and support a representative forum where membership is inclusive and flexible, reflecting the needs of minority ethnic and migrant communities in East Herts.</p> <p>Representation of minority Ethnic Communities should (in the first instance) be provided by established community groups or association whose primary users are residents of East Herts from a particular minority ethnic background.</p>	<ul style="list-style-type: none"> • Represent the voice of East Herts Minority Ethnic Communities on issues that directly affect it. • Enable the exchange of information and good practice. • Provide a platform for groups to raise issues and gain mutual support. • Facilitate and develop a co-ordinated open dialogue between itself and its statutory and business partners. Further develop community engagement in East Herts through forum being represented on East Herts LSP Forum. 	<p>Identify community representatives, committee members, agree terms of reference, appoint chair October 2010</p> <p>Hold first open forum December 2010</p> <p>Hold Community Event June 2011</p> <p>Supported by funding from Hertfordshire Migrant Impact Fund through secondment of Development Officer to CVSBEH from The Black and Minority Ethnic Network for the East of England Region. (MENTER)</p>	<p>Terms of Reference agreed by Forum representatives in October 2010.</p> <p>First full Forum meeting to be held on 22nd November 2010. Joint Chairs from Slovenia and South Africa have been appointed. Funding already being sought to deliver a community event in June 2011 and a paid support worker for the Forum will be in place after end of March 2011 employed by the Council for Voluntary Services for Broxbourne and East Herts (CVSBEH).</p> 


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2. <u>EAST HERTS PEOPLE AND COMMUNITY SAFETY</u>		<u>Hertfordshire 2021 themes - Safer and Stronger Communities & Children and Young People</u>	
<p><u>Ambition 2.3</u> - Engage with young people to achieve the five outcomes of Every Child Matters: staying safe, being healthy, enjoying and achieving, making a positive contribution and making an economic contribution.</p> <p>£PRG - CHeCC</p> <p><u>Lead partnership (or agency where no partnership exists)– East Herts children’s trust partnership</u></p>			
LSP Action	Outcomes	Timescale	Commentary
<p>Interventions are targeted at those young people who are Not in Education, Employment or Training (NEET) or are identified as in danger of becoming NEET</p> <p>Apprenticeship opportunities are increased</p> <ul style="list-style-type: none"> • The information about project is shared with partnership <p>Local businesses are contacted to encourage work experience</p>	<p>Those young people who are NEET to be supported to move into Education, Employment or training</p> <p>Target to keep the NEET figure for East Herts below 100</p> <p>NEET baseline in July 2009 is 126</p>	Ongoing	<p>Achieved</p> 
LSP Action	Outcomes	Timescale	Commentary
<p>Build a comprehensive youth offer for the 11 to 19 age group and support voluntary and community sector clubs and groups to increase their capacity within this.</p> <p>Gather a complete picture of activities on offer to those young people aged 11 to 19</p> <p>Publish a comprehensive offer on ChannelMogo and elsewhere</p>	Number of new opportunities created	Ongoing	<p>A youth offer has been compiled but as yet not comprehensive.</p> 




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LSP Action	Outcomes	Timescale	Commentary
Provide opportunities for children and young people to engage in decision making processes	<p>Young people are involved in decision making Broad picture of youth participation exists</p> <p>Interlinked network or youth voice infrastructure is created</p>	Ongoing	<p>Network of local youth engagement opportunities to replace district wide youth council.</p> <p style="text-align: center;"></p> <p>Annual youth conference took place on 26th October 2010 at Rhodes, Bishop's Stortford.</p> <p style="text-align: center;"></p> <p>Local councillor shadowing Scheme took place on 23rd February attended by nine young people..</p> <p style="text-align: center;"></p>

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2. <u>EAST HERTS PEOPLE AND COMMUNITY SAFETY</u>		<u>Hertfordshire 2021 themes - Safer and Stronger Communities & Children and Young People</u>	
<p><u>Ambition 2.4</u> - Engage with young people to achieve the five outcomes of Every Child Matters: staying safe, being healthy, enjoying and achieving, making a positive contribution and making an economic contribution. (Continued).</p> <p><u>Lead partnership (or agency where no partnership exists)– East Herts children’s trust partnership</u></p>			
LSP Action	Outcomes	Timescale	Commentary
2. <u>EAST HERTS PEOPLE AND COMMUNITY SAFETY</u>		<u>Hertfordshire 2021 themes - Safer and Stronger Communities & Children and Young People</u>	
<p><u>Ambition 2.5</u> - Narrow inequalities by working in partnership to address the needs of vulnerable groups and individuals</p> <p><i>PRG – Air Alert</i></p> <p><u>Lead partnership (or agency where no partnership exists)– health and well-being partnership</u></p>			
LSP Action	Outcomes	Timescale	Commentary
Advocate and facilitate where possible access to mainstream services by vulnerable groups particularly Learning Disabilities and Carers	<p>no. of carers receive needs assessment or review</p> <p>Listening to carers event held</p> <p>Action plan developed from issues raised and implementation facilitated</p> <p>Reported measure for LD access to mainstream services?</p>	<p>Ongoing</p> <p>7th October 2010</p>	<p>Although this makes 4 objectives the others feed into this overarching action can reduce if necessary</p> <p>Successful event took place on 7th October</p> <p style="text-align: center;"></p>




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<p>Establishing a healthy walks scheme for vulnerable groups first one to be for Mental Health service users</p>	<p>Number of service users participating in healthy walks. Inc. levels of Physical Activity in Mental Health service users</p>	<p>Ongoing</p>	<p>The Health Walking scheme is coordinated by The Countryside Management Service (CMS) and is a countywide programme of free, led walks. It aims to help promote walking and encourage more people (all ages, backgrounds and abilities) to get outdoors, get more active and reap the benefits. A new scheme has been Introduced at Southern Country Park, Bishop's Stortford with a weekly walk at Southern Country Park. Fortnightly evening walks start again from Grange Paddocks in April for the summer. There are 9 leaders on a rota to lead the walkers with one acting as a volunteer coordinator organising the others and 2 of the volunteers were trained in the last 4 months.</p> <p style="text-align: center;"></p>
<p>Establish a Garden tidy scheme through Groundwork Hertfordshire to maintain vulnerable and elderly people's gardens through volunteering and community involvement.</p>		<p>April 2010 – March 2012</p>	<p>Requires funding – indication that Registered Social Landlords (RSL) would also be willing to contribute to the scheme which could help deliver some of their targets</p> <p style="text-align: center;"></p>
<p>Work towards establishing an 'Activate' scheme in East Herts in partnership with the leisure providers</p>			<p>Training for leisure centre staff are still being discussed</p> <p style="text-align: center;"></p>

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Ambition 2.6 – Ensure quality of life for older people by addressing gaps in service provision and improving access to services

Lead partnership (or agency where no partnership exists) – health and well-being partnership

LSP Action	Outcomes	Timescale	Commentary
Promote and facilitate the introduction of the First Contact Check List with partners in East Herts (Align existing actions in Public Health Strategy with this checklist where possible)	Number of referrals made through the first contact checklist	Dec 2009 – March 2012	Now operating since July 2010, Agent in Much Hadham, covering the entire district, but focussing in Hadham. 
Establish an additional community agent to cover some of the rurally isolated areas of East Herts (14K costs to find through PRG/ HI Health Inequalities fund/ Partnership funding)	Number of people seen by community agent. Number of referrals made to additional agencies	April 2010 – March 2012	Analysing the referrals made to existing Much Hadham Agent to assess whether need or appetite – funding will be considered if need shown. 
Secure funding to invest in the Broxbourne Health Shuttle to enable East Herts residents to access the service		December 2009 – March 2012	The service continues to operate without a contribution from EHC. Health Inequalities fund monies of £1000 has been allocated for a pilot in Ware to see if it is used/ cost effective etc. This is also sitting in the transport/access objectives as a dual objective 


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3. HOUSING EAST HERTS Hertfordshire 2021 theme - Housing, Affordable Housing and Quality Neighbourhoods



Ambition 3.1 - Meet the housing need and aspirations of the existing and future residents of East Herts

£PRG – Herts Young Homeless

Lead partnership (or agency where no partnership exists)- EHC

LSP Action	Outcomes	Timescale	Commentary
Increase supply of affordable housing including rented and intermediate housing. Work with the (HCA) Homes and Communities Agency, Supporting People, and East Herts preferred partner Housing Associations.	Additional new affordable homes built. Monitor the number of new affordable homes in the district on RSL owned sites and on eligible Section 106 sites. Target of up to 40% on eligible sites.	Annual Monitoring	Number of new affordable homes delivered September 09 to September 2010: 231. Number of new affordable homes gaining HCA funding September 09 to September 2010: 185. 
Increase the provision of supported accommodation for young people aged 16 -25 in Hertford. Aldwyck Housing Association to build project, with funding from the Homes and Communities Agency (HCA) and arrange revenue funding to manage scheme initially through the Crouchfield Trust and thereafter through Herts County Council.	Approximately 24 units of supported accommodation for young people to be provided including 2 units of mother and baby accommodation.	Start on site April 2011 First occupation summer 2012.	Use of Council car park for site agreed for Aldwyck Housing Association to undertake the project. Issues concerning drainage and flood risk now resolved. Detailed drawing produced by architect and discussed with Housing Options Team. Drawing being revised and discussed with East Herts Planning prior to planning application being submitted. Bid for Homes and Community capital funds has been re-submitted by Aldwyck for 2011/2012. HCA are aware that this is a high strategic priority capital project for East Herts. £5,000 of PRG funding has been received to enable the Council to continue to fund Herts Young Homeless Group going into East Herts Secondary schools and


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			<p>providing workshops on the realities of youth homelessness as part of the Personal Social and Health Education (PSHE) curriculum.</p> <p style="text-align: center;"></p>
<p>Work with Herts County Council's Accommodation Services for Older People Project Board (ASOP), which includes housing associations, with regards to the re-provision and re-modelling of older persons accommodation based services to bring them up to modern expectations.</p>	<p>Improved range of housing options for older people in East Herts. Monitor the change in the profile of public sector older person housing.</p>		<p>Representative from the Council's Strategic Housing Service continue to attend the County Council's Accommodation Services for Older People board (ASOP), as well as having ongoing conversations with Riversmead and Circle Anglia housing associations. Riversmead began on site with the re-provision of Calton House to a flexicare scheme in July 2010. Phase 1 of Bircherely Court has been re-occupied, primarily by tenants who were originally decanted. Phase 2 underway. Circle Anglia placed a bid in with the HCA for capital funds to re-model Firlands House which was not agreed. CircleAnglia to use own funds to redevelopment the site for 12 affordable general needs houses. CircleAnglia have completed options appraisals, with residents, for Mabeys Walk and Dixons Place and have decided to refurbish the existing properties and retain as sheltered housing.</p> <p style="text-align: center;"></p>


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Ambition 3.2 - Improve the condition of people's homes, in both the public and private sectors and ensuring that current stock is maintained, is energy efficient and accessible



Lead partnership (or agency where no partnership exists)- EHC

LSP Action	Outcomes	Timescale	Commentary
<p>3.2 Duplication of action at 1.4 Encourage all new developments to be both carbon and climate friendly whilst still reflecting and conserving the special local distinctiveness of the District.</p>			
<p>Establish and support NHS/HCC led first contact community agent initiative. This is multi partner scheme utilizing checklist approach to benefit entitlement and energy efficiency measures. This will help enable vulnerable households requiring energy efficiency advice to be identified and referred to appropriate specialists.</p>	<p>Improving domestic energy efficiency measures will lower overall carbon emissions.</p>	<p>January 2010 – Appointment of County managing agent</p> <p>2010-2012 Scheme in operation</p>	<p>Tender for managing agent sought. HCC to operate call centre. Project currently in testing phase, before full project launch in late 2010</p> <p>Referral network established. Referrals being made to Hertfordshire Energy Efficiency Programme (HEEP) contact for energy efficiency measures.</p> <div style="text-align: right;">  </div>

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4. <u>CHARACTER (BUILT AND NATURAL ENVIRONMENT)</u>		<u>Hertfordshire 2021 theme - Sustaining Hertfordshire's Unique Character and Quality of Life</u>	
(All statements are linked to the LDF (Local Development Framework))			
<u>Ambition 4.1</u> - Ensure that development is sustainable and that proposals continue to meet high standards of design that reflect local distinctiveness			
<u>Lead partnership (or agency where no partnership exists)- EHC</u>			
<u>Ambition 4.2-</u> Continue to conserve and enhance the district's built and natural historic environment			
<u>Lead partnership (or agency where no partnership exists)- EHC</u>			
LSP Action	Outcomes	Timescale	Commentary
1. Re-commence production of Conservation Area Character Statements, to achieve fuller coverage of District's 42 Conservation Areas.	Greater understanding of the character and appearance of Conservation Areas, leading to appropriate management practices and development which is well designed, reflecting its local vernacular context, resulting in the continued conservation and enhancement of East Herts Conservation Areas.	Next five years 2009-2014	Main resource implication and critical success factor to achieving this Action relates to availability of East Herts Council staff time and/or resources to engage external specialist consultants, set against other competing service demands/opportunity cost of undertaking this work rather than other such specialist conservation work priorities.  Programme of Conservation Area Character Statements re-commenced in January 2010, with the Bishop's Stortford Statement, which is anticipated to be completed early 2011.



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<p>2. Complete a Hertfordshire-wide Green Infrastructure Framework, leading to a Green Infrastructure Strategy, working with our LSP Partners, particularly HCC, Herts Biological Records Centre and Countryside Management Service.</p>	<p>Coherent strategic approach to green infrastructure planning and delivery.</p> <p>LDF policies for both development and green infrastructure.</p>	<p>Completion of Study by March 2011</p>	<p>Main resource implication and critical success factor to achieving this Action relates to the willingness of main HCC partners to engage and their and East Herts Council available staff time/resource, set against other competing service demands/opportunity cost of undertaking this work rather than other such specialist work priorities.</p> <p style="text-align: center;"></p> <p>Consultants engaged by HCC August 2010, to complete County-wide and District Green Infrastructure Study by March 2011.</p>
<p>3. With our LSP Partners and stakeholders, raise awareness and promote use of East Herts Council Supplementary Planning Documents entitled:</p> <p>Landscape Character Assessment and Historic Parks and Gardens, for purposes of considering development proposals, and other landscape planning, conservation and countryside management activities.</p>	<p>Greater understanding of character and appearance of East Herts landscape, leading to appropriate landscape planning, conservation and countryside management activities and practices, along with development which is well designed, reflecting its local vernacular context, resulting in the continued conservation and enhancement of the East Herts built and natural historic environment.</p>	<p>On-going</p>	<p>Main resource implication and critical success factor to achieving this Action relates to partner/stakeholder willingness to engage and staff time/resources to promote this Action.</p> <p style="text-align: center;"></p>

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Ambition 4.3 - Enhance and promote the district's heritage as both a cultural and leisure opportunity and for economic benefit

Lead partnership (or agency where no partnership exists)- EHC

LSP Action	Outcomes	Timescale	Commentary
<p>1. Continue providing and promoting tours of Scott's Grotto Ware, in partnership with the community sector (The Ware Society), as well as developing and distributing promotional material, including the website virtual tour.</p>	<p>Increased tourist visits to the Grotto and greater awareness of it as a visitor attraction, potentially resulting in more tourist trips to the locality, with increased spend benefiting the local retail and service economy. Council for Voluntary Service (CVS) capacity building.</p>	<p>On-going</p>	<p>East Herts Council owned facility/visitor attraction, but with volunteer stewards managed in partnership with The Ware Society. Main resource implication and critical success factors to achieving this Action relate to East Herts Council's continued commitment to the management and marketing of the facility and the continued involvement of The Ware Society in providing and organising the volunteer stewards.</p> <p style="text-align: center;"></p>
<p>2. Co-ordination of the East Herts Museums Forum, convening three partnership meetings per year.</p>	<p>Co-ordinated approach to developing heritage resources, leading to greater awareness of local museums as an educational and tourist resource, potentially resulting in more tourist trips to the locality, with increased spend benefiting the local retail and service economy.</p>	<p>On-going</p>	<p>One of key functions of the Forum is to identify external funding opportunities to improve museum services in East Herts, which form an important part of the District's cultural and leisure offer. Main resource implications and critical success factors to achieving this Action relate to partner/stakeholder willingness to engage, staff time/resources available to maintain a co-ordination role, and the availability of external funding opportunities to enable investment in local museums.</p> <p style="text-align: center;"></p>

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5. ECONOMY, SKILLS AND PROSPERITY

Hertfordshire 2021 theme - Jobs, Prosperity and Skills



Ambition 5.1 - Prepare for the future by identifying a way forward for a low carbon economy

£PRG – Next Steps Job Club, CVS Furniture Re-use scheme, Village Broadband, Young Homeless




Lead partnership (or agency where no partnership exists)– economy, skills and prosperity forum

LSP Action	Outcomes	Timescale	Commentary
<p>Use the HCC commissioned report by Oxford Economics to identify key actions</p>	<p>Informed strategic approach to action planning</p>	<p>Ongoing but Eastern Plateau Rural Development Programme for England (RDPE) programme can report quarterly on project progress</p>	<p>This work is now complete and is being incorporated into the Herts Works Partnership, HEDS (Herts Economic Development Strategy) which includes East Herts. In the meantime carbon reduction measures are being implemented through the RDPE, Rural Development Programme for England programme.</p> <p>Comments above still apply. East Herts delivery of local carbon reduction in the economy is largely through the Eastern Plateau RDPE programme. The programme is progressing well and projects have been approved including projects with carbon reduction objectives.</p> <div style="text-align: right;">  </div>

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<p>Explore the possibilities of supporting the development of a "Green Economic Sector" in East Herts, in line with LDF consultation.</p>	<p>Business Diversification and innovation</p>	<p>Ongoing but project progress through Eastern Plateau can be reported quarterly</p>	<p>The intention would be to encourage and support local businesses to develop green products e.g plumbers providing solar thermal installation.</p> <p>If this idea goes ahead then it would need to be through the countywide partnership and the Herts Economic Development Strategy (HEDS) strategy.</p> <p>East Herts continues to work with countywide partners in identifying sector needs. This agenda will to some extent be supported by a strategic site survey which will report in February 2011.</p> 
<p>Use regional partners and agencies e.g Renewables East to support local businesses with the reduction of their carbon emissions</p>	<p>Contribution to the reduction of carbon emissions in line with national targets.</p>	<p>Through Eastern Plateau as above</p>	<p>Essentially a carbon reduction promotional programme to help existing businesses reduce costs and reduce emissions. The LSP would need to work with the countywide climate change partnership to deliver a programme.</p>  <p>Delivery through RDPE programme.</p> <p>Comments as above. The RDPE programme leads on local delivery.</p>
<p>Use the HCC commissioned report by Oxford Economics to identify key actions</p>	<p>Informed strategic approach to action planning</p>		<p>This is a key piece of work that is profiled to report at the end of September 2009. It makes sense to base future action on the reports recommendations. Climate change is clearly an issue that will not respect administrative boundaries.</p>


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			<p>This work is now complete and is being incorporated into the Herts Works Partnership, Herts Economic Development Strategy which includes East Herts. In the meantime carbon reduction measures are being implemented through the RDPE programme.</p> <p style="text-align: center;"></p>
Explore the possibilities of supporting the development of a "Green Economic Sector" in East Herts, in line with LDF consultation.	Business Diversification and innovation	To be determined	<p>The intention would be to encourage and support local businesses to develop green products e.g plumbers providing solar thermal installation.</p> <p>If this idea goes ahead then it would need to be through the countywide partnership and the HEDS strategy.</p> <p style="text-align: center;"></p>
Use regional partners and agencies e.g Renewables East to support local businesses with the reduction of their carbon emissions	Contribution to the reduction of carbon emissions in line with national targets.	January 2010 onwards	<p>Essentially a carbon reduction promotional programme to help existing businesses reduce costs and reduce emissions. The LSP would need to work with the countywide climate change partnership to deliver a programme.</p> <p style="text-align: center;"></p> <p>Delivery through RDPE programme.</p>



East Herts Sustainable Community Strategy Action Plan 2009 - 2012

Ambition 5.2 - Maintain and develop economic resilience through business support services

Lead partnership (or agency where no partnership exists)– economy, skills and prosperity forum


LSP Action	Outcomes	Timescale	Commentary
<p>Ensure that direct business support services are available locally, through Business Link and/or direct commissioning of services e.g Enterprise Herts.</p>	<p>Benefits to a number of local businesses receiving direct support</p>	<p>Current and ongoing for the life of the SCS.</p>	<p>Lobby to ensure that the organisation that wins the Business Link/Train to Gain Brokerage contract can provide local delivery.</p> <p style="text-align: center;"></p> <p>Business Link continues to offer a range of services locally. Since the Stevenage Business Initiative ceased to trade there is no longer an Enterprise Agency approach in East Herts. This approach would benefit from the economy of scale created by a partnership across districts (in this case Welwyn/Hatfield and North Herts) (WELHAT) but at the present time a partnership looks unlikely due to budgetary pressure. East Herts Council will therefore need to take a decision individually.</p> <p>Local business support services continue to be provided by Business Link (BL), the national brand. East Herts is regularly provided with update information from BL.</p>
<p>Work in partnership with local and countywide business organisations, as well as directly with business, to ensure effective business engagement</p>	<p>Good understanding of business needs with a view to informing Policy (LDF) and Strategy (SCS, Countywide ED Strategy)</p>	<p>Current and ongoing for the life of the SCS.</p>	<p>Work with Herts Chamber of Commerce, the Federation for Small Business and a range of local organisations e.g Bishop's Stortford Business Connections.</p> <p>Herts Chamber continues to coordinate fora across the county including a Hertford and Ware section which meets regularly.</p> <p>Bishops Stortford Chamber have regular liaison meetings with East Herts and are supporting local projects (North Street market regeneration). Bishop's Stortford Chamber is now part of the theme group.</p>

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			<p style="text-align: center;"></p> <p>The Federation for Small Business are also members of the theme group and are involved in a Hertford based forum coordinated by the Town Council and involving the Police and officers from East Herts Council.</p> <p>There is also regular member and officer input to meetings of the Buntingford Chamber.</p> <p>Ware Town Partnership are delivering projects locally in discussion with council officers.</p> <p>East Herts Council continues to offer support to the Bishops Stortford Town Partnership which continues to represent a large proportion of town centre businesses.</p> <p>East Herts Council is part of a pilot project launched through the East of England Local Government. The project enables access to the Regional Business Support Information System (RIBSIS) business database (that used by Business Link). The project will enable East Herts to establish e-mail contact with more than three thousand businesses in the district.</p>
<p>Help to maximise the existing enterprise/entrepreneurial culture in the District by signposting individuals and businesses to suitable provision e.g incubator support at the Biopark in WGC plus exploration of customised incubator provision in the district</p>	<p>Development of the enterprise base</p>	<p>Ongoing but key dates can apply when bidding opportunities are identified</p>	<p>This action will depend on funding regimes and opportunities. It might be possible to develop a “Hub and Spoke” approach linked to LAA PRG. This action might need to be revised.</p> <p>The cut to countywide PRG funding support has meant that the proposed incubation action has been shelved. Partners at HCC are developing an Expression of Interest to apply for European Regional development Funding (ERDF) to take forward this work. ERDF carries a health warning in that it can only provide 40% project funding.</p> <p style="text-align: center;"></p>

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Ambition 5.3 - Address attainment of level 2 skills in identified deprived areas or where skills gaps are identified
Lead partnership (or agency where no partnership exists)– East Herts learning partnership

LSP Action	Outcomes	Timescale	Commentary
Ensure that the Learning Partnership target activities and/or events at residents in Sele and Havers.	Access to opportunities for residents in areas of deprivation	Ongoing	<p>The Sele and Havers's Super Output Areas (SOAs) remain the most deprived in East Herts according to the Index of Multiple Deprivation (IMD) (for skills and unemployment). The recession has further contributed to this situation.</p> <p>The Learning Partnership in East Herts has now been absorbed into Herts Adult and Family Learning Service (HAFLS) partnership groups. A stakeholder group has been established covering Broxbourne and East Herts. The Learning Partnership Coordinator post has now gone which reduces the capacity to focus work on specific areas.</p>
Work with HRC to ensure that existing programmes, courses and opportunities are effectively marketed	Access to opportunities for all residents needing support up to NVQ2	Ongoing	<p>This action can be discussed through the LSP Jobs Prosperity and Skills group and the East Herts Learning Partnership.</p> <p style="text-align: center;"></p> <p>The Learning Partnership in East Herts has now been absorbed into the new HAFLS partnership structure. HAFLS are the lead partner responsible for identifying adult learning needs in Hertfordshire and addressing gaps.</p> <p>This work is part of the ongoing offer of, Hertford Regional College (HRC) and may need to be reviewed as a partnership action.</p>
Ensure that the Learning Partnership includes a range of local providers delivering learning outcomes including measures that	Improvement of basic skills	Ongoing	The Learning Partnership contains a wide range of partners. HRC is however the key partner for delivery of, National Vocational Qualifications (NVQ's).

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move clients towards Level 2			<p style="text-align: right;"></p> <p>See note above</p> <p>The new HAFLS stakeholder groups which have essentially replaced the learning partnerships are delivering this outcome.</p>
Ensure that the Learning Partnership target activities and/or events at residents in Sele and Havers.	Access to opportunities for residents in areas of deprivation	Ongoing	The Sele and Havers SOA's remain the most deprived in East Herts according to the IMD (for skills and unemployment). The recession has further contributed to this situation.
Work with HRC to ensure that existing programmes, courses and opportunities are effectively marketed	Access to opportunities for all residents needing support up to NVQ2	Ongoing	<p>This action can be discussed through the LSP JPS Jobs, Prosperity and Skills group and the East Herts Learning Partnership.</p> <p style="text-align: center;"></p> <p>The Learning Partnership in East Herts has now been absorbed into the new HAFLS partnership structure. HAFLS are the lead partner responsible for identifying adult learning needs in Hertfordshire and addressing gaps.</p>
Ensure that the Learning Partnership includes a range of local providers delivering learning outcomes including measures that move clients towards Level 2	Improvement of basic skills	Ongoing	<p>The Learning Partnership contains a wide range of partners. HRC is however the key partner for delivery of NVQ's.</p> <p style="text-align: center;"></p> <p>See note above</p>



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5. ECONOMY, SKILLS AND PROSPERITY





Hertfordshire 2021 theme - Jobs, Prosperity and Skills

Ambition 5.4 - Continue strengthening partnership with Hertford Regional College and other learning agencies and partnerships to deliver educational learning outcomes

Lead partnership (or agency where no partnership exists)- East Herts learning partnership

LSP Action	Outcomes	Timescale	Commentary
Support HRC in delivering Workforce Development through Train to Gain TTG and other programmes and lobby to ensure that the new TTG Brokerage provider provides local benefit	Development of workforce skills	Ongoing	<p>This action can be developed by the newly formed LSP Jobs, Prosperity and Skills sub-group. There is an opportunity to look at the workforce development needs of LSP partner organisations as a contribution to targets. Also both Business Link and the Herts Chamber of Commerce and Industry can help target private sector businesses for workforce development.</p> <p style="text-align: center;"></p> <p>HRC is lead partner and work is ongoing</p> <p>The Government has abolished Train to Gain. This action will need to be reviewed and could be replaced by actions linked to apprenticeships or to basic skills.</p>
Continue to support HRC in developing the Next Steps Centre in Bishops Stortford as a small learning hub for the area and as a service with a strong partnership focus	Comprehensive advice, guidance and training provision for residents and businesses in the Bishops Stortford area.	Ongoing	<p>The centre operates a range of services delivered by a range of partners including HRC, Bishops Stortford Chamber of Commerce and Jobcentreplus.</p> <p style="text-align: center;"></p> <p>Next Steps has been successful in bidding for PRG support (£5K) to enhance and continue pre employment support.</p> <p>This service continues to deliver services locally and is supported by a partnership group which includes local business, the voluntary sector, Business Link, Jobcentreplus and East Herts Council.</p>




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Support HRC in accessing countywide and/or regional funding support for specialist programmes.	Increase in local benefit through taking advantage of opportunities	Deletion of item is proposed	<p>This action involves working with HRC to ensure that it maximises benefit from opportunities arising from resources from e.g. the Economic Participation programme and LAA PRG.</p> <p style="text-align: center;"></p> <p>This action is under review following LSP board recommendations.</p> <p>As above. New funding has not been achieved through a partnership approach. It is proposed that this action is deleted and replaced with something more appropriate in consultation with Herts Regional College.</p>
Support HRC in delivering Workforce Development through Train to Gain and other programmes and lobby to ensure that the new TTG Brokerage provider provides local benefit	Development of workforce skills	Ongoing	<p>This action can be developed by the newly formed LSP Jobs, Prosperity and Skills sub-group. There is an opportunity to look at the workforce development needs of LSP partner organisations as a contribution to targets. Also both Business Link and the Herts Chamber of Commerce and Industry can help target private sector businesses for workforce development.</p> <p style="text-align: center;"></p> <p>HRC is lead partner and work is ongoing</p>
Continue to support HRC in developing the Next Steps Centre in Bishops Stortford as a small learning hub for the area and as a service with a strong partnership focus	Comprehensive advice, guidance and training provision for residents and businesses in the Bishops Stortford area.	Ongoing	<p>The centre operates a range of services delivered by a range of partners including HRC, Bishops Stortford Chamber of Commerce and Jobcentreplus.</p> <p style="text-align: center;"></p> <p>Next Steps has been successful in bidding for PRG support (£5K) to enhance and continue pre employment support.</p>
Support HRC in accessing countywide and/or regional funding support for specialist programmes.	Increase in local benefit through taking advantage of opportunities	From November 2009	<p>This action involves working with HRC to ensure that it maximises benefit from opportunities arising from resources from e.g. the Economic Participation programme and LAA PRG.</p> <p style="text-align: center;"></p> <p>This action is under review following LSP board recommendations.</p>




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Ambition 5.5 - Ensure the economic sustainability of land-based rural businesses

Lead partnership (or agency where no partnership exists)- economy, skills and prosperity forum

LSP Action	Outcomes	Timescale	Commentary
Successful delivery of the Eastern Plateau, Rural Development Programme for England for which East Herts Council will act as Accountable Body.	Direct financial support to local business across a range of measures including farm diversification, vocational training and support to micro-enterprises.	2010 – 2013	<p>This programme is worth a total of £3,000,000 from 2010 – 2013. East Herts Council will act as Accountable Body. The funding comes from the European Union and is held by East of England Development Agency (EEDA).</p> <p style="text-align: center;"></p> <p>The programme has progressed to the extent that projects that were in the pipeline have now come forward to claim grant money. Projects have been appraised and approved and offer letters have been issued. This programme continues to deliver against a range of objectives in East Herts, North Herts and Uttlesford.</p>
Ensure the inclusion, in the RDPE partnership of organisations representative of rural businesses.	This will ensure a good understanding of the needs of rural business especially land based business.	2010 – 2013	<p>The partnership has been established with a majority of members from the private sector. This action has been completed</p> <p style="text-align: center;"></p>
Ensure that the Local Development Framework reflects the needs of the rural economy	Benefit to rural business through a longer term strategic approach	2010 - 2013	<p>This will require support to the Planning Policy Team at East Herts from Economic Development and LSP and other partners.</p> <p style="text-align: center;"></p> <p>The LDF consultation process has commenced. Organisation representative of business have been made aware of the opportunity to participate in the process.</p> <p>Achieved</p>
Successful delivery of the Eastern	Direct financial support to	2010 – 2013	This programme is worth a total of £3,000,000 from

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<p>Plateau, Rural Development Programme for England for which East Herts Council will act as Accountable Body.</p>	<p>local business across a range of measures including farm diversification, vocational training and support to micro-enterprises.</p>		<p>2010 – 2013. East Herts Council will act as Accountable Body. The funding comes from the EU and is held by EEDA.</p> <p style="text-align: center;"></p> <p>About 28 projects have so far come forward. The Local Action Group considered the first cohort of appraised projects at a meeting on 7th December 2010.</p>
<p>Ensure the inclusion, in the RDPE partnership of organisations representative of rural businesses.</p>	<p>This will ensure a good understanding of the needs of rural business especially land based business.</p>	<p>2010 – 2013</p>	<p>The partnership has been established with a majority of members from the private sector. This action has been completed</p> <p style="text-align: center;"></p>
<p>Ensure that the Local Development Framework reflects the needs of the rural economy</p>	<p>Benefit to rural business through a longer term strategic approach</p>	<p>2010 - 2013</p>	<p>This will require support to the Planning Policy Team at East Herts from Economic Development and LSP and other partners.</p> <p style="text-align: center;"></p> <p>The LDF consultation process has commenced. Organisation representative of business have been made aware of the opportunity to participate in the process.</p>




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5. ECONOMY, SKILLS AND PROSPERITY




Hertfordshire 2021 theme - Jobs, Prosperity and Skills

Ambition 5.6 - increase prosperity and security of vulnerable people by tackling the financial, educational and aspirational causes of poverty by enabling access to financial benefits and a range of support services

Lead partnership (or agency where no partnership exists)- economy, skills and prosperity forum/learning partnership

LSP Action	Outcomes	Timescale	Commentary
Work with Jobcentre Plus to establish data about East Herts residents receiving out of work benefits and the reasons for it e.g. mental health issues, lone parents etc.	Good quality data to inform action planning.	Ongoing	<p>The phrasing of this ambition might need review. It's a little ambiguous. The intention seems to be support to people on out of work benefits.</p> <p style="text-align: center;"></p> <p>This action is under review following LSP board recommendations. Jobcentre plus continue to provide regular progress to the theme group and the Bishops Stortford Next Steps steering group. The Government has now established "the Work Programme" which replaces other initiatives including the previous New Deal programmes. The new programme is likely to be delivered by a range of private sector providers. More information will be needed to develop a partnership approach.</p>
Work with Jobcentre Plus and their contractors, the Shaw Trust to identify local actions to support residents on out of work benefits and apply solutions developed through LAA2 Local Area Agreement elsewhere in the county (Broxbourne and Stevenage)	Movement of clients from benefit into work	Ongoing	<p>This provides the opportunity to link good data to actions already developed through the LAA and apply them to East Herts if appropriate.</p> <p style="text-align: center;"></p> <p>See above note See above note about the "Work Programme"</p>
Use East Herts Council's Revenue Services to help promote initiatives arising from the action plan.	Access to opportunities for the client group	Ongoing	<p>Revenue Services are a key council service already delivering support to vulnerable clients and reporting actions to the East Herts LSP Recession Group.</p> <p style="text-align: center;"></p>




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			Achieved to date but ongoing.
Work with Jobcentre Plus to establish data about East Herts residents receiving out of work benefits and the reasons for it e.g. mental health issues, lone parents etc.	Good quality data to inform action planning.	January 2010	<p>The phrasing of this ambition might need review. It's a little ambiguous. The intention seems to be support to people on out of work benefits.</p> <p style="text-align: center;"></p> <p>Jobcentre plus continue to provide regular progress to the theme group and the Bishops Stortford Next Steps steering group. This action is under review following LSP board recommendations.</p>
Work with Jobcentre Plus and their contractors, the Shaw Trust to identify local actions to support residents on out of work benefits and apply solutions developed through LAA2 elsewhere in the county (Broxbourne and Stevenage)	Movement of clients from benefit into work	April 2010	<p>This provides the opportunity to link good data to actions already developed through the LAA and apply them to East Herts if appropriate.</p> <p style="text-align: center;"></p> <p>See above note</p>
Use East Herts Council's Revenue Services to help promote initiatives arising from the action plan.	Access to opportunities for the client group	May 2010	<p>Revenue Services are a key council service already delivering support to vulnerable clients and reporting actions to the East Herts LSP Recession Group.</p> <p style="text-align: center;"></p>




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Ambition 5.7 - Maximise cultural and economic opportunities arising from the Olympics 2012 with emphasis on the legacy

Lead partnership (or agency where no partnership exists)- economy, skills and prosperity forum/community sports network

LSP Action	Outcomes	Timescale	Commentary
Develop a programme with regional/county partners to support local accommodation providers in preparation for potential business resulting from the Games	Development of new markets for providers and the opportunity to modernise business practice through use of the internet to promote the tourist offer.	April 2011	<p>Part of this programme has already been delivered in 2008. It will be important to identify resources through partnership work to deliver more of this work (HRC, EEDA East of England Economic Development Agency)</p> <p style="text-align: center;"></p> <p>The county council communications service has organised a business breakfast for 8th October. East Herts businesses have been made aware.</p> <p>This action has been partially achieved. A new action or actions should be considered.</p>
Encourage Business Link to deliver local seminars that will help local business take advantage of opportunities linked to the 2012 e.g public sector tendering.	Maximisation of opportunities for East Herts Businesses	Achieved to date but ongoing	<p>It might be useful to establish demand through a simple exercise prior to committing resources.</p> <p style="text-align: center;"></p> <p>Businesses are directed to the Compete For website run by Business Link and designed to ensure that local business has an opportunity to take advantage of contracts emerging from 2012. A link to Compete For is available on the East Herts Council website.</p>
Ensure that the LSP is linked to partnerships relevant to 2012 e.g. the Countywide HACO Hertfordshire Association of	Coordinated approach to delivering benefits	Completed	<p>2012 themes need to be considered at a range of partnership meetings</p> <p style="text-align: center;"></p> <p>Achieved through East Herts Council officers</p>

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Cultural Officers group, the Ready for Winners Partnership and the Sports Partnership.			attendance at these groups As above.
Develop a programme with regional/county partners to support local accommodation providers in preparation for potential business resulting from the Games	Development of new markets for providers and the opportunity to modernise business practice through use of the internet to promote the tourist offer.	April 2010	Part of this programme has already been delivered in 2008. It will be important to identify resources through partnership work to deliver more of this work (HRC, EEDA)  The county council communications service has organised a business breakfast for 8th October. East Herts businesses have been made aware.
Encourage Business Link to deliver local seminars that will help local business take advantage of opportunities linked to the 2012 e.g public sector tendering.	Maximisation of opportunities for East Herts Businesses	January 2010	It might be useful to establish demand through a simple exercise prior to committing resources. 
Ensure that the LSP is linked to partnerships relevant to 2012 e.g. the Countywide HACO group, the Ready for Winners Partnership and the Sports Partnership.	Coordinated approach to delivering benefits	Ongoing	2012 themes need to be considered at a range of partnership meetings  Achieved through East Herts Council officers attendance at these groups



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6. EAST HERTS ON THE MOVE


Hertfordshire 2021 theme - Transport and Access

Ambition 6.1 - reduce the district's carbon footprint, relieve congestion and achieve modal shift by a reduction in the use of private motorised vehicles through the development of sustainable integrated travel options and initiatives

Lead partnership (or agency where no partnership exists)- EHC

LSP Action	Outcomes	Timescale	Commentary
<p>Expand the principles underpinning East Herts Council's "changing the way we work" programme to;</p> <ul style="list-style-type: none"> i) Identify options for people to work in different ways (e.g. remote or home working). ii) Identify options for service delivery that are less environmental detrimental. iii) Launch an East Herts car/journey share club. <p>(Currently operates as "Liftshare" and is coordinated by HCC).</p>	<p>Fewer car journeys should result in less congestion and carbon savings.</p>	<p>C3W Transport Group has met and aims to implement measures alongside C3W programme in July 2011.</p>	<p>Work continues through the East Herts Changing the Way We Work (C3W) programme board to develop suitable initiatives; however in the absence of resources, including time and funding, it is difficult to see how these initiatives might be expanded beyond East Herts' own C3W programme in the foreseeable future.</p> <p style="text-align: center;"></p>
<p>Expand the HCC/East Herts "Liftshare" scheme to LSP partners and across the district.</p>	<p>Fewer car journeys should result in less congestion and carbon savings.</p>	<p>Liftshare scheme to be included in C3W transport measures in July 2011.</p>	<p>Some resource exists within HCC but additional funding will be sought from other Partners wishing to join the scheme if it is extended across the local area</p> <p style="text-align: center;"></p> <p>However, HCC to roll out scheme to include East Herts during spring 2011</p>
<p>Develop existing plans to promote alternative means of travelling to schools and colleges.</p>	<p>Fewer car journeys should result in less congestion, carbon savings and modal shift. Potential health benefits to</p>	<p>Incorporate within the LSP's response to the national "Green Transport Week"</p>	<p>May need to be augmented by investment in measures such as better signage for cyclists and public transport improvements.</p> <p>Hertford and Ware Urban Transport Plan</p>

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	students.	initiative in 11 th – 19 th June 2011, followed by local campaign.	<p>(UTP) includes proposals for improved cycle networks and storage facilities in the Hertford and Ware area. Future UTPs should seek to spread this provision to other areas.</p> <p>The East Herts Transport and Parking Strategy currently under development will address the issue of public transport in East Herts. In the current economic climate it is difficult to see how levels of public transport will increase in the short to medium term, although innovative approaches to provision will be explored.</p> 
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Ambition 6.2 – Enable safe access to services offered in local towns and villages

Lead partnership (or agency where no partnership exists)- EHC

LSP Action	Outcomes	Timescale	Commentary
Work with HCC to promote modal shift through better signage and maintenance of cycle and walking routes.	Increased use of less damaging forms of transport such as cycling, walking and passenger transport. Potential health benefits.	Incorporate within the LSP's response to the national "Green Transport Week" initiative in 11 th – 19 th June 2011, followed by local campaign.	<p>May need to be augmented by investment in measures such as better signage for cyclists and public transport improvements</p> <p>Hertford and Ware UTP includes proposals for improved cycle networks and storage in the Hertford and Ware area. Future UTPs should seek to spread this provision to other areas.</p> <p>The East Herts Transport and Parking Strategy currently under development will address the issue of public transport in East Herts. In the current economic</p>

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			<p>climate it is difficult to see how levels of public transport will increase in the short to medium term, although innovative approaches to provision will be explored.</p> <p style="text-align: center;"></p>
Better promote the existing "Hertfordshire Traveline".	Increased use of public transport.	Incorporate within the LSP's response to the national "Green Transport Week" initiative in 11 th – 19 th June 2011, followed by local campaign.	<p>A funding source for a local campaign has yet to be identified.</p> <p style="text-align: center;"></p>
Pursue offer from NHS and HCC to co-fund dedicated EHDC officer to work with HCC on local co-ordination of transport arrangements to hospitals, clinics etc.	Increased use of passenger transport. Improved access to services.	To April 2011	<p>Joint funding of £16k from HCC and NHS Primary Care Trust passed to Red Cross and then WRVS (Women's Royal Voluntary Service) to fund co-ordination – funding ends April 2011.</p> <p style="text-align: center;"></p>
Promote the availability of local services through the creation of a directory and occasional roadshows etc.	Fewer vehicle journeys, improved access to local services, economic viability of local businesses enhanced.	To be determined.	<p>No funding identified to pursue this action.</p> <p style="text-align: center;"></p>
Secure funding to invest in the Broxbourne Health Shuttle to enable East Herts residents to access the service		December 2009 – March 2012	<p>The service continues to operate without a contribution from EHC. Health Inequalities fund monies of £1000 has been allocated for a pilot in Ware to see if it is used/ cost effective etc. This is also sitting in the transport/access objectives as a dual objective</p> <p style="text-align: center;"></p>

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7. EAST HERTS HEALTH, WELLBEING AND PLAY

Hertfordshire 2021 themes - Health and Wellbeing & An Ageing Population



Ambition 7.1 - Ensure that our residents are able to enjoy and take part in the development of our open spaces in rural and town locations

£PRG – Sele Fruit Tree

Lead partnership (or agency where no partnership exists)- EHC

LSP Action	Outcomes	Timescale	Commentary
Follow the principals of the Green Flag Award scheme as we continue to develop our parks.	The specific outcomes from this Action that relate to this ambition are to; 1. improve access to 5 of our major parks by developing facilities and infrastructure on site to meet a wide range of users needs, including those who normally find access difficult. 2. consult effectively with the public during the creation of management plans for our main parks and open spaces. 3. Improve the promotion of our parks.	March 2012	The Award focuses on <ul style="list-style-type: none"> • A welcoming place • Healthy Safe and Secure • Clean and Well maintained • Sustainability • Conservation and heritage • Community Involvement • Marketing • Management If people for whatever reason cannot get into our parks or do not feel comfortable in them, or do not know that they exist, they are not going to want to work with us to improve them. These principals also link to our Parks and Open Spaces Strategy. Some of the access improvements can be achieved within existing budgets but additional funding is also required. <div style="text-align: center;"></div>
Commence an initiative to bring Art into our parks.	Deliver an art based project in three key open spaces to act as a model for future work in this area.	One project by June 2011.	The Council views public art as a mechanism for improving spaces and places through the intervention and involvement of artists and crafts

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	<p>This will draw on how residents feel about a space and how they connect with it and will also link closely to each site's historic context. It will improve overall public satisfaction with our parks and open spaces.</p>		<p>people. Public art will resonate with each site and create an opportunity for a whole range of young and older people of all abilities to engage with it through its creation, by using it as focal/signposting points and by the overall enjoyment of it.</p> <p>Each project is likely to require a budget of £10 - 30k to commission an artist along with resources for effective consultation and community engagement prior to and throughout the work.</p> 
<p>Develop "Friends of "groups to help manage our principal parks and open spaces.</p>	<p>Using our first Friends Group established at Southern Country Park as a model, develop three more groups at The Ridgeway, Hartham Common and Pishiobury Park.</p> <p>This is an excellent mechanism to encourage outdoor voluntary work and to receive continual and independent feedback on how successful our development programme is.</p>	<p>December 2011</p>	<p>An important element of engagement that we are beginning to develop.</p> <p>In operational terms, this is one of the most effective ways that we can help residents to engage with how their parks and open spaces look and function.</p> <p>This initiative is guided and supported by work that the Council commission from Countryside Management Services. Each group will require a "set up" fund to purchase tools and equipment.</p> 

Ambition 7.2 - Encourage healthier lifestyles and reduce health inequalities

Lead partnership (or agency where no partnership exists)– health and well- being partnership

LSP Action	Outcomes	Timescale	Commentary
<p>Develop everyone active leisure opportunities in partnership with Public Health and leisure provider Sports and Leisure Management Ltd (SLM) and East Herts Active community sports network</p>	<p>Increase participation in leisure activities from all age groups</p>		<p>Active East Herts Community Sports Network established.</p> <p>11- 15 exercise class for "children disillusioned with sport") at Hartham Common. Supported by SSP, Outreach work in schools supported by Schools Sports Partnership (SSPs) Extended Schools Co-ordinators (ESCOs).</p>

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			Weekly Cardiac Rehab class, funded by PRG, takes place at Grange Paddocks. 
Promote and signpost to existing NHS services through publicity and co-operation with partners	09/10 Total: 770 4 week quitters from East Herts LA area Aim to generate 80 new referrals a month from E Herts to Herts Stop smoking service		Currently looking to develop specific actions to support this work through the Public Health and East Herts Councils Public Health Strategy 
Promote and establish projects addressing a) healthy eating b) physical activity	Reduce the rise in obesity		East Herts Public Health strategy working towards these outcomes in partnership Focusing delivery for these actions on particular wards according to need/ deprivation - Much Hadham and Hunsdon Ward  Negotiation with Public Health for exercise referral schemes to be introduced at Fanshawe, Grange Paddocks and Hartham Leisure centres. Protocols being finalised.
'Looking after yourself' sessions (to include physical activity and healthy eating) to be established in supported housing environments / aimed at vulnerable adults			RSL's enthusiastic but still looking for supporting organisations to help facilitate. Herts in Mind may put in a bid to HI fund for a healthy lifestyle sessions for those with MH problems 


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7. EAST HERTS HEALTH, WELLBEING AND PLAY

Hertfordshire 2021 themes - Health and Wellbeing & An Ageing Population

Ambition 7.3 – Maintain and develop the viability of our community facilities in both rural and urban areas


Lead partnership (or agency where no partnership exists)- EHC

LSP Action	Outcomes	Timescale	Commentary
Providing financial assistance to voluntary management committees through capital grant programmes and Village Hall Community Challenge	Well maintained and up to date community facilities that are more efficient to run	On-going through out the year	Community Scrutiny approved recommendations to make the Grants Programme more consistent and in line with SCS. The following grants are available:  Community Capital (Building/Refurbishment, Large Items of Equipment) Grant. Closing date for applications is Friday, 20 th May 2011.
Supporting the Broxbourne and East Herts Councils for Voluntary Service in providing networking and training opportunities for voluntary groups	Volunteers are more knowledgeable in how to run a community facility efficiently		Partnership Investment Fund. Closing date for applications is Friday, 17 th June 2011.
Supporting the voluntary and community sector in accessing external funding	Volunteers are more likely to apply for external funds through Big Lottery or Landfill Tax		Community Planning Grants for small items of equipment. This is a rolling programme, deadlines are 30 th June 2011, 30 th September 2011, 31 st December 2011 and 31 st March 2012. Village Hall Challenge. Closing date for applications was January 14, 2011. Hundson village hall won the award of £10k.

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Ambition 7.4 - Develop and support accessible leisure, sports arts and cultural facilities throughout the district including those offered at smaller community centres

Lead partnership (or agency where no partnership exists)- EHC

LSP Action	Outcomes	Timescale	Commentary
Develop a Sports and Active Recreation Facilities Strategy and Audit in partnership with Sport England and the East Herts Community Sports Network (Active East Herts)	Structured identification of gaps in existing and future leisure and community facilities	Strategy and Audit to be completed February 2011	Meeting took place in January 2011. Various partners are co-ordinating to complete the strategy. 

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8. GREEN EAST HERTS

Hertfordshire 2021 theme - Promoting Sustainable Development

Ambition 8.1 - Protect, conserve and enhance biodiversity within the district

£PRG – Sele Fruit Tree


Lead partnership (or agency where no partnership exists)– EHC and Hertfordshire Biodiversity Partnership

LSP Action	Outcomes	Timescale	Commentary
<p><u>Re-surveying of Local Wildlife Sites within East Herts</u> Local Wildlife Sites are non-statutory sites of substantive nature conservation value. They are the most important places for wildlife outside of legally protected land such as Sites of Special Scientific Interest (SSSIs) and make a vital contribution to delivering Local Biodiversity Action Plan targets.</p> <p>Local Wildlife Sites are identified by the Wildlife Sites Partnership (initiated in 1997) and there are approximately 600 such sites in East Herts, out of a county total of 1900. Department for Environment and Rural Affairs (DEFRA), in their guidance on the operation of Local Sites systems recommends a review period of between 5 and 10 years.</p> <p>A review of these sites would include a site survey, appraisal and the identification of management required through the preparation of a Restoration Action Plan for each site.</p>	<p>Updated records and information for some of the Local Wildlife Sites within East Herts. Identification of management required through the preparation of a Restoration Action Plan for each site.</p>	<p>2010 - 2012</p>	<p>Project continues even though Reward Grant Funding bid rejected, as resurveying will take place at limited pace as part of normal work programme of Wildlife Sites Project, since in order to retain sites as designated Wildlife Sites regular resurveying is required in order for data to be of use for Planning Policy and Development Control purposes. The annual report of the Project in November 2010 will provide an account of those sites that have been resurveyed.</p> <p style="text-align: center;"></p>

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Ambition 8.2 - Increase the levels of recycling and composting in the district, whilst reducing the amount of waste being generated

Lead partnership (or agency where no partnership exists)- EHC



LSP Action	Outcomes	Timescale	Commentary
<p>Work with partners to implement improved recycling collection systems and to maximise the amount of recycling achieved within available resources</p> <p>To work with LSP partners to encourage joint approaches to waste minimisation, reuse and recycling</p>	To work to achieve the 50% Hertfordshire recycling target	Ongoing - 50% recycling target	<p>The new East Herts ARC scheme will be key in helping to achieve the county target</p> <p style="text-align: center;"></p> <p>Alternate Refuse Collections (ARC) introduced in November 2009 and has seen increase in recycling and compostable waste collection. The amount of waste to disposal has decreased and it is expected that the 50% target will be met or exceeded at end of 2010/11 financial year.</p>

Ambition 8.3 - Enhance air quality in the district

Lead partnership (or agency where no partnership exists) - EHC

LSP Action	Outcomes	Timescale	Commentary
<p>Launch an East Herts car/journey share club. (Currently operates as "Liftshare" and is coordinated by HCC).</p> <p>Expand the HCC/East Herts "Liftshare" scheme to LSP partners and across the district.</p>	Fewer car journeys should result in less congestion and carbon savings.	<p>Winter 2011</p> <p>2011/12</p>	<p>Some resource exists within HCC but additional funding will be sought from any Partners wishing to join the scheme if it expands across the local area.</p> <p style="text-align: center;"></p> <p>However, HCC is to roll out the scheme to include East Herts during Spring 2011</p>

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<p>To establish an East Herts Climate Change Network to develop initiatives to reduce carbon emissions</p>	<p>Community measures to mitigate and adapt to climate change developed</p>	<p>Ongoing</p>	<p>Climate Change Network established and known as "East Herts Greener Communities" and involves a number of local groups and NGO partners. Meeting on regular basis. Wide range of community led Climate Change initiatives under discussion. Public tree planting event took place in November 2010 at Balls Wood which was organised jointly with the Herts and Middlesex Wildlife Trust and very well attended by local groups. Since November the East Herts Greener Communities network has met 3 times and is now working on a second East Herts Eco Film Festival to be held on 19th November 2011, at Hertford Theatre. Local schools and community groups are already involved in preparing for the festival, which it is hoped will build on the success of last year's event.</p> <p style="text-align: right;"></p>
<p>Develop existing plans to promote alternative means of travelling to schools and colleges.</p>	<p>Fewer car journeys should result in less congestion, carbon savings and modal shift. Potential health benefits to students.</p>	<p>Incorporate within the LSP's response to the national "Green Transport Week" initiative in 11th – 19th June 2011, followed by local campaign.</p>	<p>May need to be augmented by investment in measures such as better signage for cyclists and public transport improvements.</p> <p>Hertford and Ware Urban Transport Plan (UTP) includes proposals for improved cycle networks and storage in the Hertford and Ware area. Future UTPs should seek to spread this provision to other areas.</p> <p>The East Herts Transport and Parking Strategy currently under development will address the issue of public transport in East Herts. In the current economic climate it is difficult to see how levels of public transport will increase in the short to medium term, although innovative approaches to provision will be explored.</p> <p style="text-align: right;"></p>